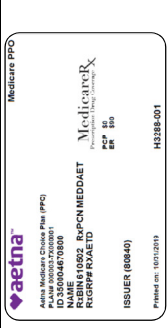


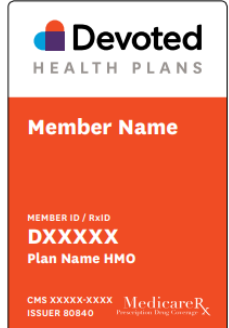

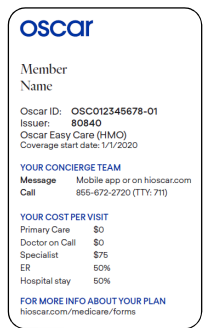




Product Type	Medicare Advantage Plans						Commercial	
Service	Aetna Medicare PPO/HMO	Blue Cross Blue Shield Medicare Advantage HMO	Cigna Medicare Advantage Cigna True Choice Medicare PPO	Devoted Health Medicare Devoted HMO	Humana Medicare Humana Choice PPO	Oscar Medicare Oscar Easy Care HMO	Oscar Individual Family Plan	Cigna Commercial PPO CIN CAC
Website for Providers	<a href="https://www.aetna.com/health-care-professionals.html">https://www.aetna.com/health-care-professionals.html</a>	<a href="https://www.bcbstx.com/provider/index.html">https://www.bcbstx.com/provider/index.html</a>	<a href="https://medicareproviders.cigna.com/">https://medicareproviders.cigna.com/</a>	<a href="https://www.devoted.com/providers">https://www.devoted.com/providers</a>	<a href="https://www.humana.com/provider/">https://www.humana.com/provider/</a>	<a href="https://www.hioscar.com/providers/">https://www.hioscar.com/providers/</a>	<a href="https://www.hioscar.com/providers/">https://www.hioscar.com/providers/</a>	<a href="http://www.cignaforHCP.com">www.cignaforHCP.com</a>
Provider/Customer Service	PPO: 1-888-632-3862 HMO: 1-800-624-0756	Provider Service Line: 844-343-9753 Customer Service: 877-774-8592 Member Verification: 877-299-2377	Cigna Provider Cust Service: 1-800-230-6138 Member Cust Service: 1-800-668-3813	Provider Services, Member Eligibility, Claims Status, Authorizations: 1-877-762-3515 Member Eligibility Status: www.availity.com Member Services: 1-800-338-6833	Provider Service: 1-800-448-6262 Member Customer Service: 1-800-457-4708 Member Verification: availity.com	Provider Services: 855-672-2755	Provider Services: 855-672-2755	Customer Service: 1-888-992-4462 Members: mycigna.com Provider Cust Service: 1-800-882-4462
Health Services (Pre-Cert)	<a href="https://www.availity.com">https://www.availity.com</a>	Phone: 1-855-390-6573 Fax: 1-855-874-4711 <a href="https://www.availity.com">https://www.availity.com</a>	PPO plan referrals are not required. Referrals, authorizations, eligibility: HS Connect: 1-866-952-7596 <a href="https://www.hsconnectonline.com/login.aspx">https://www.hsconnectonline.com/login.aspx</a> Pre cert for services below: eviCore Healthcare: evicore.com Radiology/Cardiology: 1-888-693-3211 Radiation Therapy/ Medical Oncology: 1-866-686-4452	Referrals & Prior Authorizations: www.availity.com Fax: 1-877-264-3872	<a href="https://www.availity.com">https://www.availity.com</a>	Provider Portal: provider.hioscar.com Phone: 855-672-2755 Fax: 844-965-9053	Provider Portal: provider.hioscar.com Phone: 855-672-2755 Fax: 844-965-9053	Contact Cigna directly for Referrals: www.cignaforHCP.com Medical Mgmt (including pre-cert): 800-882-4462 For patients with "G" ID cards: 866-494-2111 Sleep Mgmt Services: Care Centrix: 877-877-9899 Cigna.SleepCCX.com
Supplemental Benefits	Provider Relations: 1-888-632-3862 for Indemnity and PPO-based or 1-800-624-0756 for HMO-based	Eye Med: 866-939-3633 Dental Networks of America: 800-972-7565 Transportaion (LogistiCare): 844-452-9383 Tru Hearing: 1-800-334-1807 Telehealth services (MD Live): 800-400-6354	24/7 Health Info Line: 1-866-576-8773 Telehealth services: MDLIVE.com/CignaMedicare 1-866-918-7836 Nutrition Mgmt: 1-855-511-6369 Dental Cust Service: 1-866-213-7295 Fitness: 1-888-886-1992 Hearing: 1-866-872-1001 Over the counter benefit: 1-866-851-1579 Vision: 1-888-886-1995	SilverSneakers: 1-866-584-7389 TruHearing: 1-844-278-9079 Meals, Independent Living Systems: 1-305-262-1292 Optometry: Premier Eye Care: 1-800-738-1889 Transportation: Alivi: 1-888-998-4640	For additional benefits please contact Humana.	Post Discharge Meals Unlimited one-way routine trips Fitness Benefits (access to fitness centers nationwide)	Oscar Care Team: 1-855-672-2755 Virtual Urgent Care	Detnal Network: Phone: 800-244-6224 Website: CignaforHCP.com For patients with "G" ID cards: Phone: 866.494.2111
Behavioral Health	<a href="https://www.aetna.com/health-care-professionals/patient-care-programs/primary-care-behavioral-health.html">https://www.aetna.com/health-care-professionals/patient-care-programs/primary-care-behavioral-health.html</a>	Magellan: 800-327-9251 <a href="http://www.magellanhealth.com">www.magellanhealth.com</a>	Phone: 1-866-780-8546 Fax: 1-866-949-4846	Magellan: 1-800-776-8684	<a href="https://www.humanabehavioralhealth.com/about/company-information/contact-us">https://www.humanabehavioralhealth.com/about/company-information/contact-us</a>	Optum: 877-614-0484	Optum: 877-855-1317 Electronic Payer ID: 87726	Phone: 800-926-2273 Website: CignaforHCP.com
Electronic Payor ID (Electronic Medical Claims Submission)	<a href="http://www.availity.com/aetnaproviders">www.availity.com/aetnaproviders</a>	BCBSTX Electronic Payor ID: 66006	Change Healthcare/Availity (Payor ID: 63092 or 52192) SSIGroup/Proxymed/Medassests/Zirmed/O fficeAlly/Gateway EDI (Payor ID: 63092) Relay Health (Professional claims CPID: 2795 or 3839)	Availity Clearinghouse or Change Healthcare Payor ID: DEVOT	Availity: 61101	Availity, Eligible or Change Healthcare using Oscar's Payor ID: OSCAR	Availity, Eligible or Change Healthcare using Oscar's Payor ID: OSCAR	All Claims must be submitted directly to Cigna. Please refer to member's ID card. To Check claims status: Phone: 800-882-4462
Member ID Card Front								

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Service	Aetna Medicare PPO/HMO	Blue Cross Blue Shield Medicare Advantage	Cigna Medicare Advantage Cigna True Choice Medicare PPO	Devoted Medicare	Humana Medicare Humana Choice PPO	Oscar Medicare Oscar Easy Care HMO	Oscar Individual Family Plan	Cigna Commercial PPO CIN CAC
<b>In-Network Provider/ Facility Search</b>	<a href="https://www.aetna.com/individuals-families/find-a-doctor.html">https://www.aetna.com/individuals-families/find-a-doctor.html</a>	<a href="https://my.providerfinderonline.com/?ci=tx-med-adv-value-hmo&amp;network_id=0&amp;geo_location=41.5381999999999999-72.807&amp;locale=en_us">https://my.providerfinderonline.com/?ci=tx-med-adv-value-hmo&amp;network_id=0&amp;geo_location=41.5381999999999999-72.807&amp;locale=en_us</a>	<a href="https://providersearch.hsconnectonline.com/Directory/">https://providersearch.hsconnectonline.com/Directory/</a>	<a href="https://www.devoted.com/search-providers/">https://www.devoted.com/search-providers/</a>	<a href="https://www.humana.com/finder/medical">https://www.humana.com/finder/medical</a>	<a href="https://www.hioscar.com/search/">https://www.hioscar.com/search/</a>	<a href="https://www.hioscar.com/search/">https://www.hioscar.com/search/</a>	<a href="https://hcpdirectory.cigna.com/web/public/co-nsuner/directory/search">https://hcpdirectory.cigna.com/web/public/co-nsuner/directory/search</a>
<b>Preferred Hospitals</b>	Memorial Hermann CHI St. Luke's Houston Methodist HCA Christus	HCA Memorial Hermann The Methodist St. Joseph Medical Center Christus	HCA Steward Health Care CHI St. Luke's Christus	Houston Methodist HCA CHI St. Luke's St. Joseph Medical Center Bayshore	HCA The Methodist IASIS Tenet CHI St. Luke's Christus	Houston Methodist HCA St. Joseph Medical Center	HCA	CHI St. Luke's HCA St. Joseph Med Center Baptist Beaumont
<b>Preferred Imaging</b>	Houston Methodist Imaging Center Memorial MRI & Diagnostic	One Step Diagnostic Memorial MRI & Diagnostic	<b>eviCore Healthcare:</b> evicore.com Radiology/Cardiology: 1-888-693-3211	Houston Methodist Imaging Center Houston Medical Imaging Memorial MRI & Diagnostic	CHI St. Luke's Memorial Hermann Health Systems	Houston Methodist HCA Memorial MRI & Diagnostic	HCA Memorial MRI & Diagnostic, LLC	<b>eviCore</b> for Diagnostic cardiology, high-tech radiology, and musculoskeletal Phone: 888.693.3211 Website: eviCore.com
<b>Preferred Ancillary Providers</b>	<b>Dialysis:</b> Fresenius, Texas Renal Ventures	<a href="https://www.bcbstx.com/medicare/in-network-providers">https://www.bcbstx.com/medicare/in-network-providers</a>	<b>Dialysis:</b> Fresenius <b>DME:</b> Lincare, Apria	<b>Dialysis:</b> Fresenius	<a href="https://www.humana.com/finder/provider-directories/">https://www.humana.com/finder/provider-directories/</a>	<b>Dialysis:</b> Baylor College of Medicine, Houston Methodist	<b>Dialysis:</b> Baylor College of Medicine, Us Renal Care	<b>Dialysis:</b> DaVita and Fresenius Medical Center <b>DME, Home Health, Infusions:</b> CareCentrix: Phone: 844.457.9810 Website: carecentrixportal.com
<b>Preferred Pharmacy</b>	CVS <b>Mail Order:</b> CVS Caremark Mail Service Pharmacy Phone: 877-238-6211 Fax: 1-877-270-3317	Prime Therapeutics LLC Phone: 1-877-277-7898	Brookshire, HEB, Kroger, Randalls, SAMS, Walgreens, Walmart Preferred Home Delivery Pharmacy: Express Scripts: 1-877-860-0982 (TTY 711) Express-Scripts.com	CVS - General/Mail Order: 1-800-378-5697 Specialty Pharmacy: 1-800-238-7828 Coverage Determinations & Appeals: 1-855-344-0930	Brookshire, HEB, Kroger, Randalls, Walgreens, Walmart <b>Mail Order:</b> Humana Pharmacy Phone: 1-800-379-0092 Fax: 1-800-379-7617 Concentra Urgent Care	CVS, Wagreens, Kroger, Walmart <b>Mail Order:</b> Caremark <b>Same day delivery:</b> Capsule Pharmacy	CVS, Wagreens, Kroger, Walmart	CVS, HEB, Kroger, Randalls, Walgreens, Walmart Express Scripts Pharmacy: 800-211-1456 Specialty Pharmacy, Accredo: 844.516.3319
<b>Urgent Care</b>	Concentra Urgent Care Next Level Urgent Care	Dispatch Health	<a href="http://MDLive.com/CignaMedicare">MDLive.com/CignaMedicare</a> <i>For in network surgery centers, use the provider search tool listed above.</i>	Next Level Urgent Care Houston CareNow Urgent Care	<b>Humana Facility/ Center Search:</b> <a href="https://www.humana.com/finder/provider-directories/">https://www.humana.com/finder/provider-directories/</a>	Concentra Urgent Care	Concentra Urgent Care	Concentra Urgent Care
<b>Laboratory Provider</b>	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics
<b>Member ID Card</b> Back	N/A	