
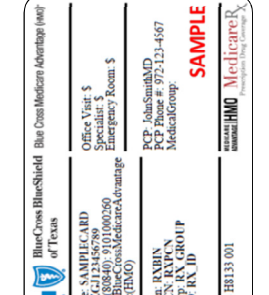

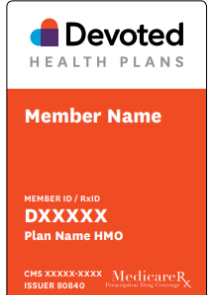

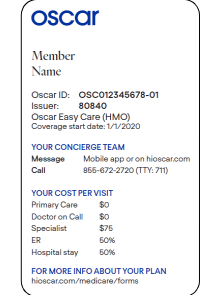
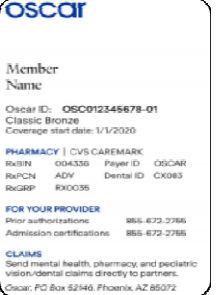




Product Type	Medicare Advantage Plans						Commercial		
Service	Aetna Medicare PPO/HMO	Blue Cross Blue Shield Medicare Advantage HMO	Cigna Medicare Advantage Cigna True Choice Medicare PPO	Devoted Health Medicare Devoted HMO	Humana Medicare Humana Choice PPO	Oscar Medicare Oscar Easy Care HMO	Oscar Individual Family Plan	Cigna Commercial PPO CIN CAC	Bright Healthcare Individual Family Plan
Website for Providers	https://www.aetna.com/health-care-professionals.html	https://www.bcbstx.com/provider/index.html	https://medicareproviders.cigna.com/	https://www.devoted.com/providers	https://www.humana.com/provider/	https://www.hioscar.com/providers/	https://www.hioscar.com/providers/	www.cignaforHCP.com	https://brighthealthcare.com/provider
Provider/Customer Service	PPO: 1-888-632-3862 HMO: 1-800-624-0756	877-774-8592	Cigna Provider Cust Service: 1-800-230-6138 Member Cust Service: 1-800-668-3813	Provider Services, Member Eligibility, Claims Status, Authorizations: 1-877-762-3515 Member Eligibility Status: www.availity.com Member Services: 1-800-338-6833	Provider Service: 1-800-448-6262 Member Customer Service: 1-800-457-4708 Member Verification: availity.com	Provider Services: 855-672-2755	Provider Services: 855-672-2755	Customer Service: 1-888-992-4462 Members: mycigna.com Provider Cust Service: 1-800-882-4462	Member Resources: 855-827-4448 Provider Services: 844-926-4525
Health Services (Pre-Cert)	https://www.availity.com	Phone: 1-855-390-6573 Fax: 1-855-874-4711 https://www.availity.com	PPO plan referrals are not required. Referrals, authorizations, eligibility: HS Connect: 1-866-952-7596 https://www.hsconnectonline.com/login.aspx Pre cert for services below: eviCore Healthcare: evicore.com Radiology/Cardiology: 1-888-693-3211 Radiation Therapy/ Medical Oncology: 1-866-686-4452	Referrals & Prior Authorizations: www.availity.com Fax: 1-877-264-3872	https://www.availity.com	Provider Portal: provider.hioscar.com Phone: 855-672-2755 Fax: 844-965-9053	Provider Portal: provider.hioscar.com Phone: 855-672-2755 Fax: 844-965-9053	Contact Cigna directly for Referrals: www.cignaforHCP.com Medical Mgmt (including pre-cert): 800-882-4462 For patients with "G" ID cards: 866-494-2111 Sleep Mgmt Services: Care Centrix: 877-877-9899 Cigna.SleepCCX.com	https://www.availity.com/
Supplemental Benefits	For additional benefits please contact Aetna.	Eye Med: 1-877-774-8592 Dental Networks of America: 800-972-7565 Transportation (LogistiCare): 844-452-9383 Tru Hearing: 1-844-802-4415 Telehealth services (MD Live): 800-400-6354 SilverSneakers: 1-866-584-7389 24/7 Nurseline: 1-800-631-7023	24/7 Health Info Line: 1-866-576-8773 Telehealth services: MDLIVE.com/CignaMedicare 1-866-918-7836 Nutrition Mgmt: 1-855-511-6369 Dental Cust Service: 1-866-213-7295 Fitness: 1-888-886-1992 Hearing: 1-866-872-1001 Vision: 1-888-886-1995 Over the counter benefit: 1-866-851-1579	SilverSneakers: 1-866-584-7389 TruHearing: 1-844-278-9079 Meals, Independent Living Systems: 1-305-262-1292 Optometry: Premier Eye Care: 1-800-738-1889 Transportation: Alivi: 1-888-998-4640	Eye Med SilverSneakers: 866-584-7389 Well Dine: 1-800-457-4708 TruHearing: 1-855-205-4979	Davis Vision LIBERTY Dental Plan: 1-888-352-7924 TruHearing: 1-866-581-9462	Davis Vision LIBERTY Dental Plan: 1-888-352-7924	Dental Network: 800-244-6224 Phone: 800-244-6224 Website: CignaforHCP.com For patients with "G" ID cards: Phone: 866.494.2111	For additional benefits, please contact Bright Healthcare.
Behavioral Health	AetnaIntegratedPCPBehavioralHealth@aetna.com	Magellan: 1-800-729-2422	Phone: 1-866-780-8546 Fax: 1-866-949-4846	Magellan: 1-800-776-8684	Humana Behavioral Health 800-777-6330	Optum Electronic Payer ID: 87726	Optum Electronic Payer ID: 87726	Phone: 800-926-2273 Website: CignaforHCP.com	https://brighthealthcare.com/search?lob=hasma
Electronic Payor ID (Electronic Medical Claims Submission)	Availity Client Services at 1- 800-AVAILITY (282-4548).	Availity Payor ID: 66006	Change Healthcare/Availity (Payor ID: 63092 or 52192) SSIGroup/Proxymed/Medassets/Zirmed/OfficeAlly/Gateway EDI (Payor ID: 63092) Relay Health (Professional claims CPID: 2795 or 3839 Institutional claims CPID: 1556 or 1978	Availity Clearinghouse or Change Healthcare Payor ID: DEVOT	Availity Payor ID: 61101	Availity, Eligible or Change Healthcare using Oscar's Payor ID: OSCAR	Availity, Eligible or Change Healthcare using Oscar's Payor ID: OSCAR	All Claims must be submitted directly to Cigna. Please refer to member's ID card. To Check claims status: Phone: 800-882-4462	Availity Payer ID: BRIGHT for all claim submissions
Member ID Card Front									

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In-Network Provider/ Facility Search	https://www.aetna.com/individuals-families/find-a-doctor.html	https://my.providerfinderonline.com/?ci=tx-med-adv-value-hmo&network_id=D&geo_location=41.538199999999999_72.807&locale=en-us	https://providersearch.hsconnectonline.com/Directory/	https://www.devoted.com/search-providers/	https://www.humana.com/finder/medical	https://www.hioscar.com/search/	https://www.hioscar.com/search/	https://hcpdirectory.cigna.com/web/public/consuser/directory/search	https://brighthouse.com/search?lob=has-1
Preferred Hospitals	HCA Memorial Hermann CHI St. Luke's St. Joseph Medical Center Houston Methodist Christus	HCA Houston Methodist CHI St. Luke's St. Joseph Medical Center Christus	HCA Steward Health Care Christus	Houston Methodist HCA CHI St. Luke's St. Joseph Medical Center Bayshore	HCA Houston Methodist CHI St. Luke's Christus	HCA Houston Methodist	HCA	HCA St. Joseph Med Center Baptist Beaumont	HCA St. Joseph Medical Center
Preferred Imaging	Houston Methodist Imaging Center Memorial MRI & Diagnostic Houston Medical Imaging	Houston Methodist Imaging Center One Step Diagnostic Memorial MRI & Diagnostic	eviCore Healthcare: evicore.com Radiology/Cardiology: 1-888-693-3211	Houston Methodist Imaging Center Houston Medical Imaging Memorial MRI & Diagnostic	Memorial MRI & Diagnostic Houston Medical Imaging	Houston Methodist HCA Memorial MRI & Diagnostic	HCA Memorial MRI & Diagnostic, LLC	eviCore for Diagnostic cardiology, high-tech radiology, and musculoskeletal Phone: 888.693.3211 Website: eviCore.com	Prime Diagnostic Imaging Monticello Diagnostic Imaging
Preferred Ancillary Providers	Dialysis: Fresenius, Texas Renal Ventures DME: Lincare	Dialysis: Fresenius DME: Lincare	Dialysis: Fresenius DME: Lincare, Apria	Dialysis: Fresenius	Dialysis: Fresenius, DaVita DME: Apria, Lincare	Dialysis: Baylor College of Medicine, Houston Methodist DME: Apria	Dialysis: Baylor College of Medicine, Us Renal Care DME: Apria	Dialysis: DaVita and Fresenius Medical Center DME, Home Health, Infusions: CareCentrix: Phone: 844.457.9810 Website: carecentrixportal.com	Dialysis: CVS Kidney Care Dialysis Services, Lone Star Dialysis, Riverstone Dialysis DME: Lincare Website: https://brighthouse.com/download-pdf-directories
Preferred Pharmacy	CVS Mail Order: CVS Caremark Mail Service Pharmacy Phone: 877-238-6211 Fax: 1-877-270-3317	CVS, Walgreens, Kroger, Walmart, H-E-B	Brookshire, HEB, Kroger, Randalls, SAMS, Walgreens, Walmart Preferred Home Delivery Pharmacy: Express Scripts: 1-877-860-0982 (TTY 711) Express-Scripts.com	CVS - General/Mail Order: 1-800-378-5697 Specialty Pharmacy: 1-800-238-7828 Coverage Determinations & Appeals: 1-855-344-0930	Brookshire, HEB, Kroger, Walgreens, Walmart Mail Order: Humana Pharmacy Phone: 1-800-379-0092 Fax: 1-800-379-7617	CVS, Wagreens, Kroger, Walmart, HEB	CVS, Wagreens, Kroger, Walmart, HEB	CVS, HEB, Kroger, Randalls, Walgreens, Walmart Express Scripts Pharmacy: 800-211-1456 Specialty Pharmacy, Accredo: 844.516.3319	CVS, HEB, Kroger, Walgreens, Walmart, Costco
Urgent Care	Concentra Urgent Care Next Level Urgent Care	Concentra Urgent Care Dispatch Health	MDLive.com/CignaMedicare For in network surgery centers, use the provider search tool listed above.	Next Level Urgent Care Houston CareNow Urgent Care	Concentra Urgent Care Next Level Urgent Care Dispatch Health	Concentra Urgent Care	Concentra Urgent Care	Concentra Urgent Care	Concentra Urgent Care CareNow NEXTCARE
Laboratory Provider	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics
Member ID Card Back	N/A	