


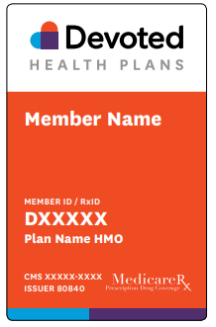

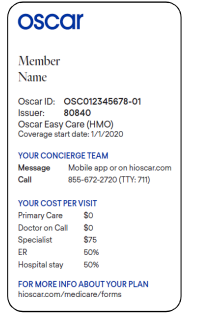
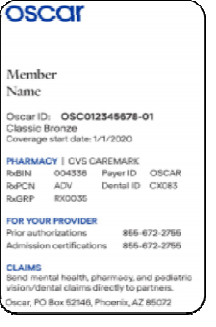

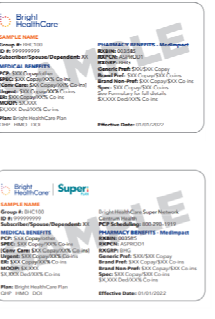


| Product Type | Medicare Advantage Plans | | | | | | Commercial | | |
|--|---|---|---|---|--|--|--|---|---|
| Service | Aetna Medicare PPO/HMO | Blue Cross Blue Shield Medicare Advantage HMO | Cigna Medicare Advantage Cigna True Choice Medicare PPO | Devoted Health Medicare Devoted HMO | Humana Medicare Humana Choice PPO Humana Gold Plus HMO | Oscar Medicare Oscar Easy Care HMO | Oscar Individual Family Plan | Cigna Commercial PPO CIN CAC | Bright Healthcare Individual Family Plan |
| Website for Providers | https://www.aetna.com/health-care-professionals.html | https://www.bcbstx.com/provider/index.html | https://medicareproviders.cigna.com/ | https://www.devoted.com/providers | https://www.humana.com/provider/ | https://www.hioscar.com/providers/ | https://www.hioscar.com/providers/ | www.cignaforHCP.com | https://brighthouse.com/provider |
| Provider/Customer Service | PPO: 1-888-632-3862 HMO: 1-800-624-0756 | 877-774-8592 | Cigna Provider Cust Service: 1-800-230-6138 Member Cust Service: 1-800-668-3813 | Provider Services, Member Eligibility, Claims Status, Authorizations: 1-877-762-3515 Member Eligibility Status: www.availity.com Member Services: 1-800-338-6833 | Provider Service: 1-800-448-6262 Member Customer Service: 1-800-457-4708 Member Verification: availity.com | Provider Services: 855-672-2755 | Provider Services: 855-672-2755 | Customer Service: 1-888-992-4462 Members: mycigna.com Provider Cust Service: 1-800-882-4462 | Member Resources: 855-827-4448 Provider Services: 844-926-4525 |
| Health Services (Pre-Cert) | https://www.availity.com | Phone: 1-855-390-6573 Fax: 1-855-874-4711 https://www.availity.com | PPO plan referrals are not required. Referrals, authorizations, eligibility: HS Connect: 1-866-952-7596 https://www.hsconnectonline.com/login.aspx Pre cert for services below: eviCore Healthcare: evicore.com Radiology/Cardiology: 1-888-693-3211 Radiation Therapy/ Medical Oncology: 1-866-686-4452 | Referrals & Prior Authorizations: www.availity.com Fax: 1-877-264-3872 | https://www.availity.com | Provider Portal: provider.hioscar.com Phone: 855-672-2755 Fax: 844-965-9053 | Provider Portal: provider.hioscar.com Phone: 855-672-2755 Fax: 844-965-9053 | Contact Cigna directly for Referrals: www.cignaforHCP.com Medical Mgmt (including pre-cert): 800-882-4462 For patients with "G" ID cards: 866-494-2111 Sleep Mgmt Services: Care Centrix: 877-877-9899 Cigna.SleepCCX.com | https://www.availity.com/ |
| Supplemental Benefits | For additional benefits please contact Aetna. | Eye Med: 1-877-774-8592 Dental Networks of America: 800-972-7565 Transportation (LogistiCare): 844-452-9383 Tru Hearing: 1-844-802-4415 Telehealth services (MD Live): 800-400-6354 SilverSneakers: 1-866-584-7389 24/7 Nurseline: 1-800-631-7023 | 24/7 Health Info Line: 1-866-576-8773 Telehealth services: MDLIVE.com/CignaMedicare 1-866-918-7836 Nutrition Mgmt: 1-855-511-6369 Dental Cust Service: 1-866-213-7295 Fitness: 1-888-886-1992 Hearing: 1-866-872-1001 Over the counter benefit: 1-866-851-1579 Vision: 1-888-886-1995 | SilverSneakers: 1-866-584-7389 TruHearing: 1-844-278-9079 Meals, Independent Living Systems: 1-305-262-1292 Optometry: Premier Eye Care: 1-800-738-1889 Transportation: Alivi: 1-888-998-4640 | Eye Med SilverSneakers: 866-584-7389 Well Dine: 1-800-457-4708 TruHearing: 1-855-205-4979 | Davis Vision LIBERTY Dental Plan: 1-888-352-7924 TruHearing: 1-866-581-9462 | Davis Vision LIBERTY Dental Plan: 1-888-352-7924 | Dental Network: 800-244-6224 Phone: 800-244-6224 Website: CignaforHCP.com For patients with "G" ID cards: Phone: 866.494.2111 | For additional benefits, please contact Bright Healthcare. |
| Behavioral Health | AetnaIntegratedPCPBehavioralHealth@aetna.com | Magellan: 1-800-729-2422 | Phone: 1-866-780-8546 Fax: 1-866-949-4846 | Magellan: 1-800-776-8684 | Humana Behavioral Health 800-777-6330 | Optum Electronic Payer ID: 87726 | Optum Electronic Payer ID: 87726 | Phone: 800-926-2273 Website: CignaforHCP.com | https://brighthouse.com/search?lob=hasma |
| Electronic Payor ID (Electronic Medical Claims Submission) | Availity Client Services at 1-800-AVAILITY (282-4548). | Availity Payor ID: 66006 | Change Healthcare/Availity (Payor ID: 63092 or 52192) SSIGroup/Proxymed/Medassets/Zirmed/OfficeAlly/Gateway EDI (Payor ID: 63092) Relay Health (Professional claims CPID: 2795 or 3839 Institutional claims CPID: 1556 or 1978 | Availity Clearinghouse or Change Healthcare Payor ID: DEVOT | Availity Payor ID: 61101 | Availity, Eligible or Change Healthcare using Oscar's Payor ID: OSCAR | Availity, Eligible or Change Healthcare using Oscar's Payor ID: OSCAR | All Claims must be submitted directly to Cigna. Please refer to member's ID card. To Check claims status: Phone: 800-882-4462 | Availity Payer ID: BRGHT for all claim submissions |
| Member ID Card Front |  |  |  |  |  |  |  |  |  |

