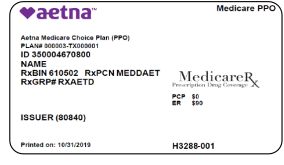
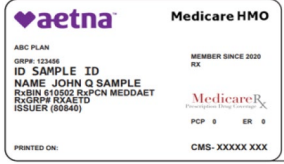
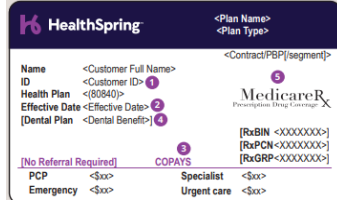
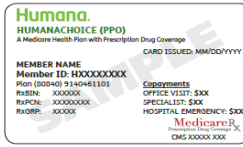
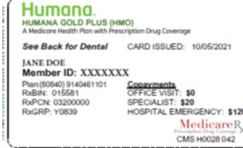

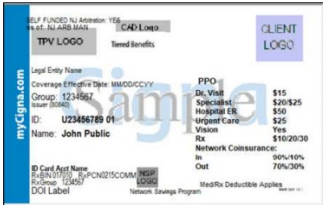



Product Type	Medicare Advantage Plans				
Service	Aetna Medicare PPO/HMO	HealthSpring Medicare Advantage HealthSpring True Choice Medicare PPO	Humana Medicare Humana Choice PPO Humana Gold Plus HMO	Scan MA	Cigna Commercial PPO CIN CAC
Website for Providers	Aetna Provider Link	HealthSpring Provider Link	Humana Provider Link	SCAN Provider Link	Cigna Provider Link
Provider/ Customer Service	PPO: 1-888-632-3862 HMO: 1-800-624-0756	HealthSpring Provider Cust Service: 1-800-230-6138 HealthSpring Member Cust Service: 1-800-668-3813	Provider Service: 1-800-448-6262 Member Customer Service: 1-800-457-4708 Member Verification: availability.com	Member Services: 1-855-844-7226	Customer Service: 1-888-992-4462 Members: mycigna.com Provider Cust Service: 1-800-230-6138
Health Services (Pre-Cert)	https://www.availity.com	PPO plan referrals are not required. Referrals, authorizations, eligibility: Provider Customer Service: 1-800-230-6138 https://www.healthspring.com/providers/news/3-12-26-referrals-not-required Pre cert for services below: https://www.healthspring.com/providers/prior-authorization Radiology/Cardiology, Radiation Therapy/ Medical Oncology: https://www.healthspring.com/providers/contact-us/ 1-800-230-6138	https://www.availity.com	https://www.availity.com	Contact Cigna directly for Referrals: www.cignaforHCP.com Medical Mgmt (including pre-cert): 800-882-4462 For patients with "G" ID cards: 866-494-2111 Sleep Mgmt Services: EviCore by Evernorth 1-800-298-4806
Supplemental Benefits	For additional benefits please contact Aetna.	24/7 Health Info Line: 1-866-576-8773 Telehealth services: mdlive.com 1-866-918-7836 Nutrition Mgmt, Dental Cust Service, Fitness, Hearing, Over the counter benefit, Vision: https://www.healthspring.com/contact-us 1-877-652-0794	Eye Med SilverSneakers: 866-584-7389 Well Dine: 1-800-457-4708 TruHearing: 1-855-205-4979	Delta Dental: 1-855-830-6583 EyeMed	Dental Network: 800-244-6224 Phone: 800-244-6224 Website: CignaforHCP.com For patients with "G" ID cards: Phone: 866.494.2111
Behavioral Health	AetnaIntegratedPCPBehavioralHealth@aetna.com	Phone: 1-877-450-6693	Humana Behavioral Health 800-777-6330	Doctors On Demand Lucet	Phone: 800-926-2273 Website: CignaforHCP.com
Electronic Payor ID (Electronic Medical Claims Submission)	Availity Client Services at 1-800-AVAILITY (282-4548).	Change Healthcare/Availity (Payor ID: 52192) SSIGroup/Proxymed/Medassests/Zirmed/OfficeAly/G atway EDI (Payor ID: 52192) Relay Health (Professional claims CPID: 2795 or 3839 Institutional claims CPID: 52192	Availity Payor ID: 61101	SCAN's Payer ID: SCAN1 Phone: 877-778-7226	All Claims must be submitted directly to Cigna. Please refer to member's ID card. To Check claims status: Phone: 800-882-4462
Member ID Card Front	 		 		

**Lonestar State Physician Alliance CIN
Lines of Business Quick Reference Guide**

Product Type	Medicare Advantage				
Service	Aetna Medicare PPO/HMO	HealthSpring Medicare Advantage HealthSpring True Choice Medicare PPO	Humana Medicare Humana Choice PPO Humana Gold Plus HMO	Scan MA	Cigna Commercial PPO CIN CAC
In-Network Provider/ Facility Search	Link to Aetna's Find Care Tools	Link to HealthSpring's Find Care Tools	Link to Humana's Find Care Tools	Link to SCAN MA's Find Care Tools	Link to Cigna's Find Care Tools
Preferred Hospitals	HCA Cornerstone Memorial Hermann CHI St. Luke's St. Joseph Medical Center Houston Methodist Christus	HCA Memorial Hermann Steward Health Care Cornerstone CHI St. Luke's Springbranch - Ask Christus	HCA Houston Methodist CHI St. Luke's	St. Joseph Medical Center HCA	CHI St. Luke's HCA St. Joseph Med Center Baptist Beaumont
Preferred Imaging	Houston Methodist Imaging Center Memorial MRI & Diagnostic Houston Medical Imaging	eviCore Healthcare: evicore.com Radiology/Cardiology: 1-888-693-3211	Memorial MRI & Diagnostic Houston Medical Imaging	North Houston Xray Imaging Center	<i>eviCore for Diagnostic cardiology, high-tech radiology, and musculoskeletal</i> Phone: 888.693.3211 Website: eviCore.com
Preferred Ancillary Providers	Dialysis: Fresenius DME: Lincare	Dialysis: Fresenius DME: Lincare, Apria	Dialysis: Fresenius, DaVita DME: Lincare	Dialysis: Garden Oaks Dialysis, Heights Dialysis, Crosstimbers Dialysis, North Houston Dialysis Center, Northstar Dialysis Center	Dialysis: US Renal Care Webster Dialysis DME, Home Health, Infusions: Glo Ameds DME LLC, Hiro DME Corporation
Preferred Pharmacy	CVS Mail Order: CVS Caremark Mail Service Pharmacy Phone: 877-238-6211	Brookshire, HEB, Kroger, Randalls, SAMS, Walgreens, Walmart Preferred Home Delivery Pharmacy: Express Scripts: 1-877-860-0982 (TTY 711) Express-Scripts.com	Brookshire, HEB, Kroger, Walgreens, Walmart Mail Order: Centerwell Pharmacy Phone: 1-800-379-0092	CVS, Walgreens, Walmart, HEB, Ipharma	CVS, HEB, Kroger, Randalls, Walgreens, Walmart Express Scripts Pharmacy: 800-211-1456 Specialty Pharmacy, Accredo: 844 516 3319
Urgent Care	Concentra Urgent Care Next Level Urgent Care	HealthSpring MD Live <i>For in network surgery centers, use the provider search tool listed above</i>	Concentra Urgent Care Next Level Urgent Care	SCAN Health - Doctor On Demand	Concentra Urgent Care
Laboratory Provider	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics	Quest Diagnostics
Member ID Card Back	N/A	<p>This card does not guarantee coverage or payment.</p> <p>[Barcode]</p> <p>[Services may require a referral or [pre] authorization by the Health Plan.] [Medicare limiting charges apply.]</p> <p>[Customer Service <- Toll Free Number -> (TTY 711)]</p> <p>[Provider Services <Phone Number>]</p> <p>[Authorization/Referral <Phone Number>]</p> <p>[Provider Medical Claims <Address>]</p> <p>[Dental Services <Phone Number>]</p> <p>[Provider Dental Claims <Address>]</p> <p>[Pharmacy Help Desk <Phone Number>]</p> <p>[URL]</p>	 <p>Member/Provider Service: 1-800-457-4708 If you use a TTY, call 711</p> <p>Pharmacist/Physician Rx Inquiries: 1-800-865-8715</p> <p>Claims, PO Box 14601, Lexington, KY 40512-4601</p> <p>Medicare limiting charges apply Please visit us at Humana.com For Dentists- Humana.com/sb Additional Benefits: DENXXX VISXXX HERXXX</p>	<p>-----</p> <p>If an Emergency Arises: Go to the nearest ER or call 911 SCAN Member Services- (SCAN Member Services) (TTY:711) <Korean Help Line> <Korean Help Line> 24/7 Nurse Line: <24/7 Nurse Line> <Transportation> <Transportation> <Dental: <Dental Plan Name><Dental Phone Number>> Express Scripts Customer Service: 1-866-553-4125 Website: <Website></p> <p>PROVIDER USE ONLY Pharmacy Help Desk: 1-800-922-1557 Eligibility/Benefit/Claims Information: <Provider Phone> or scanhealthplan.com/providers Send Claims To: <Claims M.I. Address></p>	<p>WWW.CIGNA.COM</p> <p>You may be asked to present this card when you receive care. This card does not guarantee coverage. You must comply with all terms and conditions of the plan. Void, unless the card is considered valid.</p> <p>INPATIENT ADMISSION or INPATIENT ADMISSION AND OUTPATIENT PROCEDURES: Your Network provider must call the toll-free number listed below to pre-certify the above services. Refer to your plan documents for your pre-certification requirements. Failure to do so may affect benefits. In an emergency, seek care immediately. For all your primary care services, you may be able to receive care at a hospital or other facility as soon as possible for further diagnosis and treatment. For more information, visit www.cigna.com. For Pharmacy Call ABC Company 1-XXX-XXX-XXXX (not a Cigna Company) For Vision Call ABC Company 1-XXX-XXX-XXXX (not a Cigna Company) Cigna Vision P.O. Box 35016, Birmingham, AL 35205-0116 CIGNA Name: P.O. Box 3000, Anytown, USA 12345-6789 P.O. Name: P.O. Box 3000, Anytown, USA 12345-6789 All Other: P.O. Box 3000, Anytown, USA 12345-6789</p> <p>Customer Service: 1-XXX-XXX-XXXX MHS: 1-XXX-XXX-XXXX</p>